



07 4037 4800  
training@safetcard.com.au

# SafeTCard 4G ID Quick Guide

This quick guide is a reference for users who have completed full online SafeTCard 4G ID Training. This is not training.



## Charging

- The device takes approx. 2 to 3 hours to fully charge
- Alerts can be activated while on charge
- The device is on when removed from charge
- Use the charger cord supplied by SafeTCard
- Charge your SafeTCard ID device daily



## On /Off-

- To switch on, press and hold power button. Device will vibrate once and one audible beep. Release button. Approx. 30 second start up sequence.
- To switch off, press and hold the power button, device will vibrate once. Release button. "Power down now" will very briefly appear on screen.



## Yellow Alert

- Press and hold the yellow alert button until you hear 1 beep, release
- Menu option will display on screen
- Use power button to scroll down, select voice record by pressing SOS
- Message will ask you to leave your amber voice recording
- On completion of your message, you must press SOS again to stop the recording.



## Red Alert Activate

- Press and hold the SOS until you feel 1 vibrations, release
- SOS will display on screen
- 1 vibration every 10 seconds for alert duration
- Approx. 30-40 seconds to connect
- Please say your name and organisation, testing, everything is okay

## Red Alert Cancel

- Press and hold the SOS until you feel 1 vibration, release
- SOS Cancelled will display briefly on screen
- Red alert is now cancelled



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## Rip Alert Activate

- Pull on lanyard, magnetic pin will release, you will feel 1 vibration
- RIP will display on screen
- 1 vibration every 10 seconds for alert duration
- Approx. 30-40 seconds to connect
- Please say your name and organisation, testing, everything is okay

## Rip Alert Cancel

- Reinsert magnetic pin
- Press SOS button, you will feel 1 vibration, release
- Rip alert is now cancelled



## Incapacitation Alert Activate

- Activated if device dropped from approx. chest height
- Upon activation the device will beep once
- MDOWN will display on screen
- 1 vibration every 10 seconds for alert duration
- Approx. 30-40 seconds to connect
- Please say your name and organisation, testing, everything is okay

## Incapacitation Alert Cancel

- Press and hold the SOS until you feel 1 vibration, release
- MDOWN Cancelled will display on screen
- Incapacitation alert is now cancelled

## Important:

• Periodic testing is recommended at least once a month. Prior to testing, and on completion of testing, inform the Alarm Receiving Centre Operators on 07 4037 4888

• In the event of a false alert, say your name and declare false alert, and immediately cancel the alert. False alerts can lead to excess usage fees.

• Avoid unnecessary knocks or dropping of the SafeTCard 4G ID, this can lead to false Incapacitation alerts

• The Yellow Voice Alert is an important feature for users prior to entering indoors (for example, prior to a home visit with a client/patient)

• SafeTCard Training can be contacted Monday to Friday 0800 to 1600 AEST on 07 4037 4800

• Valour Security Services monitor SafeTCard alerts, they can be contacted 24/7 on 07 4037 4888